

Introducing Effective Governance and Our Services

Medicare Locals – Criterion 2 ‘Governance Arrangements’

The guidelines for the establishment and initial operation of Medicare Locals has very specific selection criteria that highlights the importance of ensuring the appropriate governance processes and arrangements are developed as part of the application process, and are in place to assist in ensuring a successful outcome for government funding.

About Us

Effective Governance is a privately-owned advisory firm that provides expertise and assistance to all types of organisations on **corporate governance**, **strategy** and **corporate sustainability** to clients in Australia and New Zealand. Effective Governance focuses on providing real-world solutions for clients, combining extensive research with practical methods.

From experience gained over twenty years, Effective Governance has assisted organisations in establishing their governance processes and ensuring continual review and enhancement to the board responsibilities.

For the past five years some of our work with health organisations has been with:

- Divisions of General Practice throughout Australia in Governance, Strategy and Professional Development;
- Office for Aboriginal and Torres Strait Islander Health (OATSIH) developing a Governance Toolkit;
- Queensland Aboriginal Islander Health Council (QAIHC) rolling out a comprehensive Sustainable Governance Program to their member boards.

We have more recently been engaged to provide governance workshops to assist potential Medicare Local organisations understand the issues relative to establishing effective boards.

Our Services

Some of the governance services relevant to the Medicare Locals governance will be:

- **Establishment of an appropriately skills based board;**
- **Assistance to develop a stakeholder communication plan;**
- **Formulating a transition plan in conjunction with board and executive team;**
- **Development of a strategic plan to set the goals and objectives;**
- **Preparation of a business plan supporting the strategic objectives;**
- **Develop and implement a risk management plan;**
- **Establishing the transparent evaluation process for the CEO;**
- **Facilitation of governance education training workshops; and**
- **Developing a governance charter with appropriate supporting policies;**

Our People

Our Managing Director, James Beck, and Denise Morton, COO/ Senior Advisor lead the Effective Governance team of fourteen professionals with practical experience in providing assistance with governance and strategic issues. A brief biography of James and Denise follows:



JAMES BECK
BSc (Hons) RMC
Duntroon GAICD
Managing Director

James leads the team of governance professionals at Effective Governance. He has substantial experience in senior management, management consulting and delivery, which has been established through a strong focus on his clients over the last 20 years. Over that period he has gained in depth knowledge in governance and designing/ implementing strategic solutions to address business requirements of both government and private clients. As a partner at PricewaterhouseCoopers, he previously held the role of Education Leader for 5 years.



DENISE MORTON
MBA (UQ) GAICD
COO/Senior Advisor

Denise has had extensive experience in working with boards to enhance the governance of their organisations. Denise's work in developing and facilitating the sustainable governance program for QAIHC member boards and her oversight of the development of the Governance Toolkit for OATSIH has been well recognised in the health community. Denise has also worked with other health organisations including GP training organisations to enhance governance. She is actively involved in our strategic planning and governance services, including providing governance advice, the preparation of board charters, and developing CEO evaluation processes and board and director development programs.

Our Approach

Our approach is based on our practical experience assisting clients, together with our proven *High Performance Board Model* shown in Figure 1. The High Performance Board Model is a well-established framework that combines all elements of a high performance board – the board's ten key roles as well as conventional boardroom dynamics.

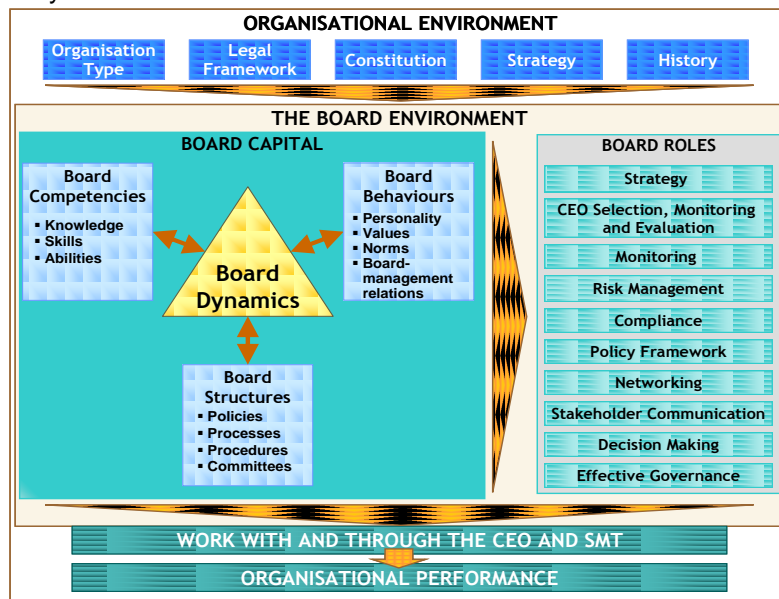


Figure 1: High Performance Board Model

For further information on our services please contact us on: (07) 3510 8111 or advisors@effectivegovernance.com.au or visit our website www.effectivegovernance.com.au and complete our complimentary Governance Health Check.