

# Rural Palliative Care Project Forum: Shaping primary health care in palliative care

3-4 December 2009

## FORUM EVALUATION REPORT

	Excellent	Above average	Average	Below average	Poor
What is your overall rating of this forum?	56%	44%			

### Section A –

SBO = 1      Division = 33      Other = 1

### Section B – Conference Organisation and Facilities

	Excellent	Above average	Average	Below Average	Poor	N/A
<b>Prior to Conference</b>						
Registration	66%	20%	11%			3%
Travel arrangements	63%	20%			3%	14%
<b>Conference Facilities</b>						
Conference Venue	49%	31%	20%			
Hotel Room	54%	37%	3%			6%
Meals and Refreshments	48%	37%	6%	3%		6%

### Section C – Educational Program

<b>Day 1 Thursday 3 December</b>	Very informative	Informative	Not informative
Mr David Butt	42%	58%	
Ms Donna Daniell	74%	26%	
Assoc Prof Rohan Vora	83%	17%	
Dr Mark Boughey	59%	41%	
Ms Liesel Wett – table top presentations	87%	13%	
Mr Tom Holman	50%	47%	3%

<b>Day 2 Friday 4 December</b>	Very informative	Informative	Not informative
Mr Vlad Aleksandric	35%	65%	
Assoc Prof Peter Hudson	74%	26%	
Mrs Debbie Rigby	61%	39%	
Dr Michael Taylor – “Let’s Get Real!”	74%	26%	
Ms Melissa Cumming	88%	12%	
Ms Cindy Paardekooper	85%	15%	
Prof Jane Phillips	64%	36%	

***Do you believe your participation in this conference has added to your knowledge of how the Rural Palliative Care Project fits into the national policy context? If so how?***

- It has given me a clearer understanding of how the project fits and the reasons behind certain aspects of the Project and their relevance
- Overview of national scene and how the project fits in and could influence the palliative scene
- Good to hear how project officers progress ideas and have worked around barriers
- Allows opportunity to report on achievements –... platform to lobby and provide comment (by AGPN) to leading government bodies about policy...
- Highlights of national content and overarching picture
- Opportunity to see big picture
- Interested in new health reforms and how projects focus on a number of areas within the primary care framework
- ... incremental regarding (palliative care) strategies
- Definitely ... see bigger picture ... reaffirms the importance of the project ... able to see where it fits
- Only wish it was earlier ... would have been so beneficial
- Positive results from RPCP ... ready for reform and a new paradigm to launch primary care as a better model ... with a "service" mentality
- Identification of gaps/needs at a national level ... suggested palliative care models of service delivery
- ... highlighting multidisciplinary teams are required for good collaborative care
- ... direction of palliative care
- Great grounding for new project officer
- Greater understanding ... local linkages ... integration as part of health care reform agenda
- How health reforms fit with palliative care
- ... will identify opportunities with chronic disease strategies
- Highlights the aim - to improve provision and access to quality palliative care in the rural and remote environment

***Has attending the Conference strengthened your networking with other Divisions?***

- Wish this had happened at commencement of project
- Meeting and speaking with other Project Officers has helped me greatly
- Already have good connections with many projects
- Lots of ideas and different ways of approaching modules
- Something like this at the beginning of project to aid networking
- Great to put faces to names – especially with in the Zones/Waves
- Definitely!
- Absolutely – essential to meet with others
- Great to meet and talk with project officer from different states
- Strengthens relationships
- Great to put names to faces ... meet others with common interests and focus
- Excellent!
- Great to see relationships develop ... support for newer project officers
- Great to meet the people that we have been teleconferencing with since 2008
- Formed strong relations
- Increased confidence to provide local advisory panels with information on all the great project work
- Adequate time for networking
- Networking and sharing of resources is invaluable
- Valuable to meet project officers
- Highlighted diversity across states and territories
- Greater links with other project officers in the state has been enhanced
- Teleconferencing is great but the opportunity to meet face to face is invaluable
- ... especially with others in my geographic area

***Do you intend to follow up with another Division as a result of attending this forum?***

- I am going to access resources from other Divisions which are going to be useful for my project
- Possibly
- Working with other Divisions since beginning – have made good contacts with Divisions in other states
- Confident to contact other Division
- Not sure – maybe
- ...especially with those with similar project objectives
- Some innovative ideas ... excited to take back and discuss a number of topics
- Discuss planning re Community Forum
- Very interested in a web-based register
- Ideas from the tabletop presentations
- Follow-up with project officers - Gold Standards, Websites and "Deal with It" play
- Yes – to gain some details
- Follow up with PHR implementation by other project officers

***What did you learn from attending the forum that you will take back and use in your program?***

- Much!– building blocks
- Ideas to engage GPs and keep them engaged
- The power of passionate people working together
- NSAP – will introduce to GPs
- Revisit the Diamond Register Model
- Promoting "Surprise question" to GPs
- Adapting some of the resources – laminated cards for Drs Bag
- Dissemination and communication ideas
- Beneficial in gaining ideas for progressing project objectives still working on
- Linkage with local Specialist, Dr Mark Boughey – planning for MDTs and coming events
- A lot of different ways of doing things
- To consider formalising arrangements
- Evaluate resources developed
- Review NSAP
- Expanded my knowledge ... a number of resources and different approaches
- Different ways of engaging GPs and possibilities for sustainability
- Engagement/Relationships = Sustainability
- Confidence to recognise the positive changes we have made ... and continue to strive for great outcomes
- Enhancing our website
- Strategies to engage GPs – all ideas worth investigating
- The use and importance of the assessment tools
- Lots of ideas!!
- Great work being achieved
- National direction and great resources
- Contacts for resources - GPMP templates, Drs Bag resources and community awareness strategies
- ...national perspective and our fit with healthcare reform
- ... sustainability techniques ... information sharing especially for remote service providers
- ... if the project were to continue there would be a few things to incorporate
- Carers' resources
- Amendments to Patient Held Record
- Peter Hudson information on supports for family and carers'
- Different approach to MDTs
- That the achievements we made need to be better articulated
- ... work on idea of an Exec Summary communiqué

***What sessions from the forum did you find most useful?***

- Assoc Prof Rohan Vora
- Prof Jane Phillips
- Ms Melissa Cumming – amazing outcomes with so little
- Table Top session
- PCA
- Peter Hudson
- “Let’s Get Real” – hearing from the Divisions
- Tom Holman
- Interactive sessions allow for information sharing and relationship building
- Evening networking
- Great to hear from a large number of project officers
- ... it was a superb few days for both information sharing and networking
- ... liked the variable ways of delivery, especially the workshops
- Dynamic speakers – thank you!
- Table Top – great chance for learning
- Every session ... so inspiring and informative
- All ... especially interactive sessions
- Speed dating presentation and interactive sessions
- Snapshots from projects
- Forum dinner – great networking opportunity
- Peter Hudson – practical research = practical experience
- All fitted together
- Practical tips for sustainability outcomes from project officers
- Donna Daniell
- Dr Mark Boughey
- Debbie Rigby
- Cindy Paardekooper –PEPA NT session

***Were there any elements of forum that you disliked?***

- Presenters at “tabletop” missed out on hearing the other speakers
- Tired after very early start – made it a long day
- Table top - a lot of information to try and convey in a short timeframe – tiring for presenters – thank you to organising team - well done!
- Weary at end of day – dinner was not essential for me
- ... more time for Tabletop Presentations
- ... handouts in packs for note taking
- Let’s get real session was too long
- Felt some speakers did not know have a grasp of the project audience
- More useful to have Forum earlier eg March/April to allow for lessons learnt to be implemented
- Tom Holman session too long